

Diesel Engine Solutions Ltd Terms & Conditions

- Pay on time.
- Pay in full.
- The warranty period is for 12 months/12,000 miles (whichever comes first) from the date of purchase.
- The warranty is not transferable.
- Delivery, if applicable, will only be arranged once the funds have cleared in our account.
- For the 1st 1,000 miles you will keep the engine under 2000 rpm (Running in period).
- You will be required to carry out the 1st service after 1000 miles by a VAT registered garage & provide us with a copy of the invoice showing the mileage, registration and grade of oil used & that your engine was inspected visually to ensure there are no oil leaks.
- If there are any faults with our product e.g. should the engine fail and it is related to our workmanship or the parts that we fitted/supplied, we will cover the costs of shipping the engine back to us.
- Work will be carried out by Diesel Engine Solutions Ltd free of charge regarding the stripping of the engine and parts replacement and rebuilding of the unit providing we are at fault for the damage/failure.
- We will arrange to collect the engine/parts from you & ship the unit back to you via our appointed carrier free of charge providing at fault for the damage/failure.
- We will arrange vehicle recovery (England only) providing Diesel Engine Solutions Ltd installed the engine. We will cover the costs of the recovery providing the fault for the damage/failure lies with us.
- We do not cover 3rd party labour, loss of use of vehicle, vehicle hire or material losses attributed to goods in transit or damaged caused by fluid spillages etc.
- We will carry out inspection works within 24 hours of the unit being redelivered to us.
- We do not cover consequential losses.
- You agree to give us a general lien over your goods until your bill is settled.
- Should an invoice be unpaid for 16 weeks, after contacting you to inform you, we will dispose of your vehicle and use the funds to settle the invoice. Should there be an excess of funds, we will reimburse you the difference. Should there be a shortfall, we will invoice you for the difference.

Regarding fitting

- The unit must be fitted by a qualified motor technician and a VAT registered company.
- The receipt must be e-mailed to us with the registration number, mileage of the vehicle and date of fitting. This must be carried out within 10 days of receipt of the engine.
- This must state that the correct viscosity of oil has been used along with a new oil filter.
- It must also state that all oil & water feeds have been checked, cleaned and if defective, replaced.

We reserve the right to amend these terms and conditions at any time, without notice. If you purchase an engine from us you are agreeing to these Terms and Conditions.